

**SCENARIO:** Sometimes two images (e.g., a Whole Body acquisition containing both an anterior and a posterior image) are sent to PACS as a single patient file; but when retrieved from PACS, only one image is returned.

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**EXPLANATION:** Be advised that scenario can happen with any viewing station and any PACS.

If the size of the DICOM file you sent to PACS is one-half the file size of the DICOM file you retrieved from PACS, then that should be your first clue that you're only retrieving half the data that you're sending. In that case, use DICOM Dumper to check **DICOM tag [0028, 0008] Number of Frames** (see below) to compare the file send to PACS to the file retrieved from PACS.

It is not uncommon for a PACS to break-up a multi-frame DICOM file into separate image files, which for a Whole Body acquisition results in one file for the anterior image and a separate file for the posterior image.

